



CR30WN BIRTHDAY DELIGHT

Thursday 8 August – Sunday 1 September 2024

TERMS & CONDITIONS

SCHEDULE

Promoter:	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006																		
Entrants (who can enter?):	Eligible Gold, Platinum and Black Tier Crown Rewards Members who are Victorian residents and not excluded or prohibited from entering any Crown property for any reason.																		
Participating Venue(s):	Teak Room at the Promoter.																		
Competition Period:	6:00am Thursday 8 August 2024 – 11:59pm Sunday 1 September 2024. For the purposes of this Competition, a 'Day' and 'Daily' is defined as the period beginning at 6am and ending at 5.59am on the following day. All times recorded throughout these Terms & Conditions are in Australian Eastern Standard Time.																		
Entry Mechanic:	To participate in the Competition, on any Day during the Competition Period, Members must: a) visit Cr30wn Birthday Delight promotional terminals (Promotional Kiosks) located at the Participating Venue; and b) swipe their Crown Rewards Card. (Entry) No other method of entry will be accepted.																		
Maximum Entries per Entrant:	A maximum of two (2) Entries per Day. There is a cooling period of two hours per Entry.																		
Prize Draw(s):	There are 1,599 physical Prizes and at least 3,151 Crown Rewards Points Prizes, to be awarded during the Competition Period, selected by a computerised random system (Instant Win Prizes). Upon swiping their Crown Rewards Card at a Promotional Kiosk, Entrants will have the chance to win one (1) of the below Instant Win Prizes on each Entry.																		
Prize(s):	<table border="1"><thead><tr><th>Quantity Available</th><th>Prize</th><th>Recommended Retail Price</th></tr></thead><tbody><tr><td>15</td><td>One (1) x Crown Capital Golf Package for two people, valued at \$1,500.</td><td>\$1,500</td></tr><tr><td>60</td><td>\$300 Cash</td><td>\$300</td></tr><tr><td>18</td><td>One (1) x \$300 Coles Group & Myer Gift Card</td><td>\$300</td></tr><tr><td>250</td><td>One (1) x \$100 JB Hi-Fi Gift Card</td><td>\$100</td></tr><tr><td>168</td><td>One (1) x \$50 Crown Gift Card</td><td>\$50</td></tr></tbody></table>	Quantity Available	Prize	Recommended Retail Price	15	One (1) x Crown Capital Golf Package for two people, valued at \$1,500.	\$1,500	60	\$300 Cash	\$300	18	One (1) x \$300 Coles Group & Myer Gift Card	\$300	250	One (1) x \$100 JB Hi-Fi Gift Card	\$100	168	One (1) x \$50 Crown Gift Card	\$50
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	1,351	Crown Rewards Points valued at \$20	\$20
	1,000	One (1) x CR30WN Limited Edition Coin	\$10
	88	One (1) x Crown Playing Cards	\$10
	1,800	Crown Rewards Points valued at \$10	\$10
	<p>Entrants will receive a message on the screen confirming their entry. Entrants are then required to play the Promotional Game to reveal if they have won an Instant Win Prize.</p> <p><u>Promotional Game</u></p> <p>The Entrant will be required to tap the stars on the screen of the Promotional Kiosk to reveal a matching number. If the Entrant matches any four numbers in a row or a symbol is revealed, the game ends and the Entrant is instantly informed if they have won an Instant Win Prize.</p> <p>Winners must collect the Instant Win Prize from the Teak Room reception desk or arrange delivery at the Winner's cost. In the event an Entrant does not win an Instant Win Prize, a message will display accordingly: 'Sorry, try again each Day until 1/09/24.'</p> <p>At the end of the Competition Period, if any prizes have not been redeemed the Prizes will be forfeited.</p>		
Total Prize Pool:	\$135,200.00 [including GST].		
Prize Conditions:	<p>In addition to the General Terms & Conditions, the following Prize Conditions apply to the Prizes:</p> <p>a) Gift cards:</p> <ol style="list-style-type: none">Crown Gifts' gift cards are subject to additional terms and conditions, available at http://www.crowngifts.com.au/gift-terms-and-conditions.aspx.Coles Group & Myer gift cards terms and conditions are available at https://www.giftcards.com.au/Gift-Card-Terms-of-Use.aspx.JB Hi-Fi gift card terms and conditions are available at https://www.jbhifi.com.au/Gift-Cards/Gift-Card-Terms-and-Conditions/. <p>b) Crown Capital Golf Packages:</p> <p>Available for bookings Monday 2 September 2024 to Sunday 9 February 2025 (inclusive). Some limited availability may apply. This is an exclusive offer for eligible Members only and is for the specified Crown Capital Golf package as stated on the prize letter. This offer is strictly limited to the addressee and is not transferable and is not redeemable for cash. Crown Capital Golf package is subject to availability and advanced bookings required. All components of the Prize must be redeemed during the booking. Any components of the Prize that are not redeemed on the same booking will be deemed forfeited. The eligible Member is responsible for arranging transfers to and from the Prize location at</p>		



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	<p>their own expense. The eligible Member (and any companion(s)) is responsible for all other unspecified costs related to the Prize, including any costs associated with ongoing use of the Prize, including food and beverage charges, and any other additional charge. Any additional terms and conditions of the eligible Member's golf reservation will be advised by the Promoter prior to confirmation of the reservation. Cancellations within 24-hours of check-in will result in forfeiture of this offer. Service fee of 1.15% applies to accounts settled by credit card. Crown Capital Golf guests must be 18 years of age or older and not be prohibited for any reason from entering Crown Melbourne, Crown Perth or Crown Sydney.</p>
<p>How are winners notified?:</p>	<p>Winners will be notified by a message on-screen on the Promotional Kiosk.</p> <p>For Instant Win Prizes that are Crown Rewards Points, these will be credited to a winning Entrant's Crown Rewards account. Status credits will not accrue for any Crown Rewards Points awarded as part of this Competition.</p> <p>For all other Instant Win Prizes, these will be available for collection by presenting the printed voucher at the Teak Room reception desk and must be redeemed during the Competition Period. Instant Win Prizes that require collection must be collected by no later than Sunday 1 September 2024 or the Prize will be forfeited.</p> <p>Winners must select from the following options to redeem their cash prize:</p> <ul style="list-style-type: none"> a) Receive the prize via electronic funds transfer to the winner's nominated personal bank account. Winners will be required to provide a copy of their bank statement which shows their name and account number. Winners may also be required to complete an Authority to Disperse Funds form; or b) Receive the prize in the form of cash, cheque or any combination of these (at the winner's election), at the Cage of the Promoter. <p>Details of winners of Prizes valued over \$1,000 will be published on the Promoter's website (www.crownmelbourne.com.au) on Friday 6 September 2024 for 28 days.</p>

GENERAL TERMS & CONDITIONS

These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a Prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.

- a) **Entries:** Your entry must be received during the Competition Period and will be deemed to be received when received by the Promoter. Any entry forms/entry cards/unique codes from any other Competition cannot be used for this Competition and are void if illegible, incomplete, copied, forged, stolen or interfered with. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault. Employees of the Crown Group of Companies, including Crown Resorts, Crown Perth, Crown Melbourne, Crown Sydney, Crown Aspinalls London and Betfair are not permitted to enter or participate in this Competition. Any spouse, partner, sibling, parent or child of an Executive team member of the Promoter are also not permitted to enter or participate in this Competition.
- b) **Prizes:**



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- i) Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.
 - ii) Prizes are non-negotiable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.
 - iii) Where a winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
 - iv) If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will award the winner a similar Prize of equivalent value (as determined by the Promoter).
 - v) In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.
 - vi) By accepting or participating in any prize, the Winner's companion (if applicable) also accepts these Terms and Conditions. Winners and their companions (if applicable) are responsible for all other unspecified costs related to the Prize, including any costs associated with ongoing use of the Prize.
 - vii) Prizes may be subject to additional Prize Conditions. Third party terms and conditions (such as those of the prize provider) may apply in relation to the receipt of the prize.
 - viii) Unless otherwise stated in these Terms and Conditions, if the Winner fails to claim the Prize or respond to Winner notifications within 28 days, the Winner will forfeit the prize and no substitute will be offered. A redraw will occur only if specified in these Terms and Conditions.
- c) **Tax:** The Promoter is not responsible for any tax implications arising from the Entrant winning a Prize.
- d) **Entrant Consent and Licence:** The Promoter reserves the right to, and the Entrant grants the Promoter the consent and licence to, use an Entrant's name, suburb, photograph, entry, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
- e) **Privacy Collection Statement:** The Promoter may collect, use and disclose entrants' personal information, including name and contact details, for purposes associated with the conduct of the Competition, sending emails to entrants regarding their entries into the Competition, publicising the results and Prize collection. Uses may also include future promotion, marketing, and publicity in accordance with the Promoter's Privacy Policy: <https://www.crownperth.com.au/general/privacy-policy> (Crown Perth), <https://www.crownmelbourne.com.au/general/privacy-policy> (Crown Melbourne), and <https://www.crownsydney.com.au/general/rules-policies/privacy-policy> (Crown Sydney). Unless otherwise advised by the entrant, by entering this Competition, each entrant consents to the retention and use of their information in this manner.
- f) **Consumer Rights:** Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement.
- g) **Indemnity:** Subject to their Consumer Rights, each Entrant and any person partaking in any component of the Prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Competition or participation in the Prize or Competition. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Competition, the promotion of this Competition, or the awarding,



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condition, use or misuse of any Prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter's liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter's business.

- h) **Limitation of Liability:** To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter's responsibility for the provision of Prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter's agents or contactors to supply the Prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.
- i) **Social Media Platforms:** This Competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.
- j) **Third Party Brands:** Third party brands named in connection with this Competition (including in Prizes) are not affiliated with or sponsors of this Competition, unless otherwise stated.
- k) **Alterations of Terms and Conditions:** The Promoter reserves the right to cancel, terminate, modify, or suspend the Competition or amend these terms and conditions, subject to any directions from a regulatory authority. The Promoter will update these Terms and Conditions as soon as is practicable if this occurs.
- l) **Disqualification:** If a person has been disqualified from any prior promotion, competition or offer for any reason by the Promoter, they are not permitted to enter or participate in this Competition. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. Disqualification will be at the Promoter's sole discretion.
- m) **Disputes:** In the event that there is a dispute concerning the conduct of the Competition or claiming a prize, the Promoter will resolve the dispute in direct consultation with the Entrant. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
- n) **Excluded Entrants:** This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991 (Vic)*, *Casino Control Act 1992 (NSW)*, or *Casino Control Act 1984 (WA)* or who are otherwise prohibited from entering any Crown property including Crown Melbourne, Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a draw (up to the time of receipt or collection of a Prize by an Entrant).
- o) **Crown PlaySafe:** The Promoter practices safer gambling and supports guest safety and wellbeing. The Crown PlaySafe contact number is 1800 801 098 and the Gambling Help Online website is www.gamblinghelponline.org.au.